



Urban Design and Building Services

An introduction to our specialist services



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Welcome to Urban Design and Building Services (UDBS). You'll find the following information in this brochure:

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You can contact the team by emailing UDBS_info@sandwell.gov.uk or call 0121 569 4541. Alternatively visit www.udbs.co.uk for more information.



About us

UDBS is a specialist design and maintenance team, based within Sandwell Council. Our experienced professionals have been delivering high quality services for almost 40 years.

Our extensive knowledge and understanding of the Black Country area makes us an ideal choice for local projects, but we are more than happy to travel - right across the Midlands and beyond.

We are proud to have been recognised nationally for our award-winning services, which are available quite literally as a 'one-stop' provision, for all public funded development projects.

No matter what the size or scale of your project, UDBS are here to help you get the best return on your investment.





How we work

Our multi-disciplined team can provide a dedicated point-of-contact and guide you through the various steps, from initial concept and feasibility, through to detailed planning, design, on-site construction and repairs and maintenance.

Our team structure has been developed to provide the very best service for our clients. We have specialists in each discipline, plus a support team of in-house professionals and reliable framework contractors who work with us regularly to complete our projects.

Our flexible approach means that we can handle a variety of demands. This includes partnership arrangements and a variety of contract types (e.g. 'design only', 'design and build', 'demolition only', etc).

High quality consultation, without inflated fees.



What we do

Our multi-disciplined, ISO9001 and CSE accredited team of experts provide a full scope of specialist consulting and contracting support, to meet the needs of a wide range of public funded projects. The core service elements include:

Design

- Design - Architecture and Landscaping
- Quantity Surveying and Project Management
- Interior Design
- Engineering Design - structural and civil engineering
- Site Surveying and Quality Inspection
- Demolition
- Geotechnical



The UDBS team also offers a range of contracts for the ongoing maintenance and repair of buildings.

Repairs and Maintenance

- Strategic Maintenance Planning
- School Repairs and Maintenance Plans - 'buy back' schemes
- Statutory Inspections and Cyclical Maintenance
- Asbestos Management
- Energy Management
- Water Hygiene Management
- 24-hour helpdesk/call-out service

We are here to provide a professional and dedicated service to all our clients; both internal within Sandwell Council and external across the Midlands region.



Project types

As you would expect, we work across a broad range of projects and no two are the same.

Housing

Social Housing
Refurbishment Projects
High-rise Decent Homes
Estates planning

Historic

Memorial Halls and Museums
Parks and Park Buildings
Listed Buildings

Civic

Libraries
Office Facilities
Urban/Public Realm

Education

Nurseries and Pre-School
Primary Schools
Secondary Schools and 6th
Forms
Colleges and Education
Trusts

Sports and Recreation

Swimming Centres
Sports Halls
Changing Facilities
Playgrounds and Parks
Playing fields

Contact us to find out more about how we can help with any of the above project types.



Our Achievements

We are really proud of our achievements and awards, including the national recognition for our work:

Lion Farm Estate

Shortlisted

RICS West Midlands - Residential Category

Oxford Road Development

Shortlisted

MJ Awards - Best Social Housing Initiative

Oxford Road Development

Finalist - UK Housing Awards -
Housing Developer of the Year

Lion Farm Estate

Finalist - Celebrating Construction/Constructing
Excellence: Project of the Year - Building Projects
and Preservation & Rejuvenation

Oxford Road and Doulton Road

Awarded - Garden City Status

Lightwoods House and Park

National Finalist - Commended
AABC Conservation Awards

Lightwoods House and Park

Commendation
The Historic England Angel Awards



Sustainable Design

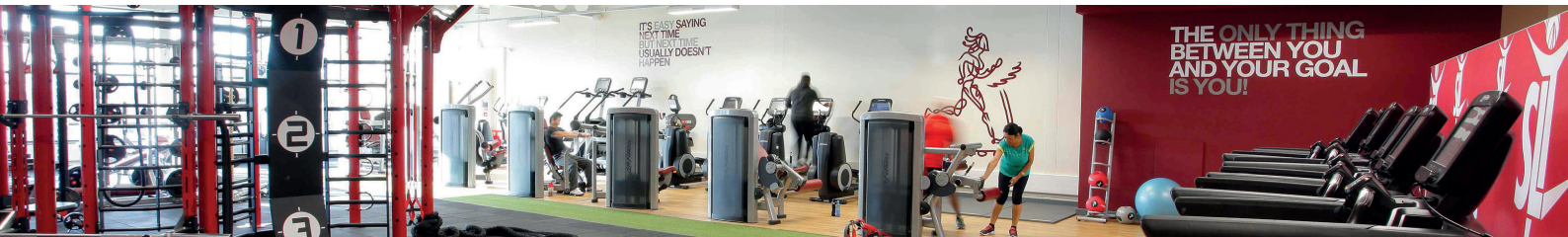
Sustainable development is essential to safeguard our planet for future generations. We take our responsibilities very seriously. We have achieved 2 BREEAM buildings, several very good and housing that meets Code 4 for Sustainable Homes.

We take an innovative approach to sustainability. Our design strategy incorporates renewable sources of energy, from the early concept stages and right throughout the project delivery, to guarantee the most sustainable and environmentally friendly build possible.

Our designs pay particular attention to:

- acoustic quality
- thermal comfort
- lighting levels
- views and landscapes
- natural ventilation
- sustainable urban drainage systems.

Talk to us about your next project to find out how we can incorporate suitable design elements.



Working with you

Whether you are a member of an internal department of Sandwell Council, or part of an external authority or other organisation, we assure you the best possible service at all times. Our aim is to provide excellent service to our clients and to achieve outstanding results.

What makes us special? Our services are on your doorstep in the West Midlands. We have extensive knowledge of the Black Country and surrounding areas. Our projects have won prestigious awards on the national stage. Our emphasis is on collaboration and teamwork from start to finish. We are committed to sustainability. We abide by our Customer Charter.

When you choose Urban Design and Building Services, you are accessing a 'one-stop' provision for your public funded project.

Our commitment to you

The UDBS team are committed to our Customer Charter:

“We promise to always -

- deal with your requirements as quickly and efficiently as possible, to the highest possible standard;
- engage with you and clearly explain the services we provide and how much it will cost;
- involve you and keep you informed;
- behave in a courteous and professional manner;
- keep customer satisfaction at the heart of everything we do;
- value your opinion and act on your feedback.”

Get in touch

We would love to hear from you if you would like to know more about how we can help with your next project.

To make an enquiry for any aspect of our services, please contact the team:

Telephone: 0121 569 4541

Email: UDBS_info@sandwell.gov.uk

Visit our page on LinkedIn:

<https://www.linkedin.com/in/udbs-sandwell-mbc-3905a11>

Or visit our website: www.udbs.co.uk
for the latest news and opportunities.





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